

Dear Sir/Madam,

Account Number : 4386-7500-0050-1961
Overdue Amount : RM100.18

Further to our previous requests for payment, we have yet to receive the overdue amount on your account. A payment of RM100.18 must be made immediately. Late payment charges will continue to be debited to your account while the overdue amount remains outstanding.

If payment is not received promptly we will suspend your account. Suspension will mean that you will not be able to make purchases or cash withdrawals on your account. Please pay the overdue amount to avoid any further action.

You can make payment to your account through any of the following methods:

- Forward your cheque via courier/post to your branch of account. Cheque should be made payable to HSBC CREDIT CARD ACCOUNT -CUSTOMER NAME.
- Use of Drop Cheque Boxes, Quick Cheque Deposit Machine or Express Cash Deposit Machine facility at any of our branches. If you have an account with us, you may transfer funds through our ATM.
- Pay at any of our branch counters.
- Set up a standing instruction at no cost, if you have an account with us. Please call our Customer Service Department 1-300-88-1388 who will be happy to assist you in the matter.
- Transfer of funds through MEPS Interbank GIRO.

Should you have any queries, you can telephone us at 1-300-88-1121 from Monday to Thursday from 9:00 a.m. to 6:00 p.m. and on Friday from 9:00 a.m. to 5:00 p.m. Please quote the account number stated above for swift handling of your call.

If you have recently settled the due amount, please accept our thanks and disregard this letter.

Agensi Kaunselling Dan Pengurusan Kredit (AKPK)

Agensi Kaunselling Dan Pengurusan Kredit has been established by Bank Negara Malaysia to provide free services on money management, credit counselling, financial education and debt restructuring for individuals. For enquiry, please call 1-800-88-2575.

(This is a computer-generated letter. No signature is required.)