



# YOUR TM BILL

**Telekom Malaysia Berhad (128740-P)**  
Level 51, Menara TM, 50672 Kuala Lumpur  
ST ID: W10-1808-31001554

## INVOICE

**Customer Name** : LAW SWEE KONG

**Credit Limit: RM 500.00**

Account No	Bill Date	Payment Due Date	Bill No	Deposit (RM)
1009639202	13 FEB 2019	06 MAR 2019	002437498229	0.00

### ACCOUNT SUMMARY

Previous Charge	RM	Current Charge	RM
Previous Balance	157.95	Recurring Charges	149.00
Payment -Thank You	-157.95	ST	8.94
<b>Total Amount Outstanding</b>	<b>0.00</b>	<b>Total Current Charges</b>	<b>157.94</b>
		<b>Total Amount</b>	<b>157.94</b>
		<b>Rounding Amount</b>	<b>0.01</b>
		<b>Total Amount to be Paid</b>	<b>157.95</b>

For the current charges, kindly remit them before or on the due date stated on your bill.  
 Pay your bills easily with TM Autopay. Sign up now at <https://unifi.com.my> or care@unifi apps. Thank you  
 Starting 1 September, 2018, our services will be charged with a 6% Service Tax. Service / usage before that date is subject to 0% or 6% GST charges, whichever rate that was applicable.  
 Pay your bills easily with TM Autopay. Sign up now at <https://unifi.com.my> or care@unifi apps. Thank you  
 Pay your TM bills via JomPAY and stand a chance to win travel vouchers worth RM48,000, unifi reward points or rebates on your next bill. Contest period until 18th Apr 2019. For more info, visit [www.jompay.com.my/tmcampaign](http://www.jompay.com.my/tmcampaign). T&C apply.

### PAYMENT SLIP



LAW SWEE KONG  
 1A-3-2 FLR 3  
 SRI KASTURINA CONDOMINIUM  
 JLN MEDANG KAPAS  
 BUKIT BANDARAYA  
 59100 KUALA LUMPUR  
 WILAYAH PERSEKUTUAN

Account No	<b>1009639202</b>
Bill No	<b>002437498229</b>
Bill Date	<b>13 FEB 2019</b>
Revenue Code	<b>751</b>
Total Amount Due	<b>RM 157.95</b>
	R60 AUTOPAY 10 OFF



**Bill Code : 8888**  
**Ref-1 : 1009639202**

JomPAY online at Internet and Mobile Banking with your Current, Savings or Credit Card account

BT:CP

**BILL PAYMENT**

Payment made later than the due date stated on the front page will cause temporary service disconnection. A reconnection fee of RM10.00 will be charged for service reconnection of each account.

**PAYMENT METHODS****INTERNET**

- unifi portal [www.unifi.com.my](http://www.unifi.com.my)
- Pay TM bill from any 42 banks via JomPAY. For list of banks visit [www.jompay.com.my](http://www.jompay.com.my)
- Mobile phone application: care@unifi

**AUTOPAY**

- Credit / Debit Card (Visa, MasterCard & AMEX) • Register at [www.unifi.com.my](http://www.unifi.com.my) • TM Customer Service Center at 100
- \*Note: Locally Issued

**COUNTER**

- TM Authorised Dealer (TAD) – Cash, Credit / Debit Card or Cheque
- POS Malaysia – Cash
- Bank Simpanan Nasional – Cash

**ATM / KIOSK**

- TMpoint • PayQuik
- Pay TM bill from more than 19 banks via JomPAY. For list of banks visit [www.jompay.com.my](http://www.jompay.com.my)

**CUSTOMER SERVICE CENTER**

- TM Customer Service Center at 100 • Maybank Customer Care hotline at 03-7844 3696

**TERMINAL**

- 7-Eleven • Epay
- 99 Speedmart • Ejen Bank Berdaftar BSN (EBB) • ONEPAY (M1)

**SERVICE TAX (ST)**

In accordance with the implementation of the Service Tax Act 2018, 6% Service Tax (ST) will be charged for all taxable products and services effective 1 September 2018.

Note: ST - ST at 6% rate  
NT or (#) - Not taxable services  
SE - Exempted from ST

**ATTENTION**

1. This bill is final and authorized by Finance Division, TM as the total amount due.
2. Any bill dispute MUST be lodged within 30 days from the bill date. TM reserves the right to reject customer's bill dispute complaint lodged beyond the stipulated period in accordance to TM T&C.
3. Only payment made before the due date will be credited in this bill. Otherwise it will be reflected in the next bill.

**CONTACT US**

Contact us for bill and other enquiries at:

1. Live Chat at [unifi.com.my/chat](http://unifi.com.my/chat) 24/7
2. FB-[facebook.com/weareunifi](https://www.facebook.com/weareunifi) & Twitter @helpmeunifi
3. Email to [help@tm.com.my](mailto:help@tm.com.my)



ACCOUNT NO: 1009639202

BILL DATE: 13 FEB 2019

Page 3 of 5

**TM REWARDS:**  
 Membership No: 70338058. Total points as at 18-01-2019: 10869.  
 For details, visit [www.tm.com.my](http://www.tm.com.my)

**ACCOUNT DETAIL****PAYMENTS**

Date	Description	Amount (RM)
15/01/2019	Payment - AUTOPAY UNIFI - M	-157.95
<b>TOTAL</b>		<b>-157.95</b>

**RECURRING CHARGES STATEMENT**

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : lawrenza@unifi	129.00	-30.00	99.00
unifi TV Residential : lawrenza@iptv	30.00	0.00	30.00
Residential Voice : 03-22019007	20.00	0.00	20.00
<b>TOTAL</b>	<b>179.00</b>	<b>-30.00</b>	<b>149.00</b>

**SERVICE TAX (ST)**

Description	Total Before Tax (RM)	ST (RM)
ST - ST@6%	149.00	8.94
<b>TOTAL</b>		<b>8.94</b>

**SERVICE DETAIL**

**Residential High Speed Internet**  
**SERVICE NO.** : lawrenza@unifi  
**BUNDLE NAME** : unifi 100Mbps (Turbo Upgrade 2018)

**RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
unifi lite 100Mbps	13/02/2019	12/03/2019	129.00	-30.00	99.00
<b>TOTAL</b>			<b>129.00</b>	<b>-30.00</b>	<b>99.00</b>

**SERVICE TOTAL** 99.00

**unifi TV Residential**  
**SERVICE NO.** : lawrenza@iptv

**RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
Ruby Plus Pack (Promo)	13/02/2019	12/03/2019	30.00	0.00	30.00



ACCOUNT NO: 1009639202

BILL DATE: 13 FEB 2019

Page 4 of 5

<b>TOTAL</b>	30.00	0.00	30.00
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**SERVICE TOTAL** 30.00

**Residential Voice**

**SERVICE NO.** : **03-22019007**

**RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
Voice STD 20 Monthly Fee	13/02/2019	12/03/2019	20.00	0.00	20.00
<b>TOTAL</b>			20.00	0.00	20.00

**SERVICE TOTAL** 20.00



ACCOUNT NO: 1009639202

BILL DATE: 13 FEB 2019

Page 5 of 5

### ANNOUNCEMENT

#### **PENYATAAN PRIVASI TM**

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan TM. Untuk mengetahui dasar tersebut secara terperinci, sila rujuk Penyataan Privasi TM di <http://www.tm.com.my>, yang mana tertakluk kepada perubahan dari masa ke semasa oleh TM.

#### **TM'S PRIVACY STATEMENT**

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM has put in place a personal data protection policy which shall govern the use and protection of your personal data as TM's customer. For details of the policy, please refer to TM's Privacy Statement at <http://www.tm.com.my>, which may be reviewed by TM from time to time.

#### **FIND OUT MORE ABOUT UNIFI**

For more information on unifi and how it can benefit you, feel free to browse the unifi portal at [www.unifi.com.my](http://www.unifi.com.my), visit your nearest TMPoint or contact us at

1. Live Chat at [unifi.com/chat](http://unifi.com/chat) 24/7
2. FB-[facebook.com/weareunifi](https://www.facebook.com/weareunifi) & Twitter @helpmeunifi
3. Email to [help@tm.com.my](mailto:help@tm.com.my)

#### **TM AUTOPAY SERVICE**

Pay bills the easy way by signing up with TM Autopay at <https://unifi.com.my>. Save time, no more late payments or service interruption. Don't miss it & earn more rewards!